

COUPLE USED WEDDING GIFTS TO START MOVING COMPANY

Big Man's Moving Company has been a constant in an ever-changing real estate market. Neighbors move in and out, and BMMC has gained a lot of local traction. How can you miss the eye-catching logo of the Big Man with his curling mustache? We decided to do some research and uncover: Who is the Big Man behind the 'stache?

Standing tall at 6'8", Josh Anderson is the local giant and entrepreneur of Big Man's Moving Company. He jokes, "Actually, my wife is the owner, I'm just the mascot!" Brooke Anderson adds, "He calls me the brains, and I call him the brawn." The unique logo was designed by Josh's friend, who he met in the military.

After 14 years working in a corporate setting, the couple took their future into their own hands.... literally! As an engaged couple, a terrible moving experience with a local, well-known company fueled their vision for starting a detail-oriented, customer-centric, boutique moving company. "They arrived hours late without calling, scratched half our furniture, left a large item behind, and the bill was double the estimate. If this was the best company in the area, we knew we could do better. Hence, the vision for Big Man's Moving Company was born. When we got married, we decided to pursue our dream of opening a family business, using wedding gifts to partially fund our first 26' truck!"

Intensive training coupled with quality employees has led to the successful completion of over 5,000 local and out-of-state moves in five years, and they've now expanded to eight trucks. "We are very thankful for the community support and for their referrals," says Josh. In fact, readers of the *Tampa Bay Times* voted



Josh and Brooke Anderson.

the owners, not a random call center. Josh and Brooke speak with each client as though they're family members, offering helpful advice. "What we've found is many moving companies grossly underestimate the time it takes to complete a move. However, once the customer commits to doing business, and their items are in the truck, they must pay for the overage. Since Josh frequents many of our moves, his estimates are far more accurate than someone in a call center," Brooke adds. "Customer service is our number-one priority, and that includes the entire process from the first point of contact to the completion of the move."

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Big Man's Moving Company the **#1 Mover** in Tampa Bay in 2020 and 2021!

A customer call to BMMC goes directly to